

Half-Fare Bus Services Eligibility Application

The WSTA fixed route system operates in accordance with the Americans with Disabilities Act (ADA) of 1990. The Half Fare Bus Service Program is designed to serve individuals with disabilities. All our vehicles are ADA accessible.

Who Is Eligible?

Under the ADA regulations, individuals who qualify for half-fare bus services qualify for at least one of the following two categories:

1. The individual who has a mental or physical impairment, and is not eligible to use Trans-AID due to Conditional Eligibility.
2. The individual needs the assistance of a wheelchair lift or other boarding device and is able, with such assistance, to get on, ride, and get off an accessible vehicle.

If at least one of the above items applies to you, identify that item by filling in the corresponding number(s) above _____. **(Ex. If you have a mental or physical impairment, and are not eligible to use Trans-AID due to Conditional Eligibility, then fill in the #1).**

Eligibility: What You Should Know About This Program:

- If WSTA determines that an individual can use the fixed route service for a trip from a particular point-of-origin to a particular destination; then that individual may not use Trans-AID.
- Fixed route service is typically provided by larger buses (over 30 feet in length) traveling on a regular, pre-designated, pre-scheduled route.
- Buses traveling on a fixed route do not deviate off the scheduled route.
- Marked bus stops are located along the route, and printed schedules are available at several locations around Winston-Salem and on the City of Winston-Salem's Web site.
- Passengers pay only \$.50 per trip. WSTA monthly passes and ten-ride passes are available at a half the regular price.

How to Apply

1. Review this application thoroughly. Additional copies are available from the Mobility Management Department of the Winston-Salem Transit Authority (336) 727-2000.
2. If you believe you qualify for Half-Fare Bus Service, complete part A of this application.
3. Provide the application – both parts A & B – to an authorizing professional. Both parts of the application must be completed in order for your application to be considered.
4. Mail the completed applications (both parts A&B) to:

Winston-Salem Transit Authority
Mobility Management Department
100 West Fifth Street
Winston-Salem, NC 27101

Or Fax the completed application to (336) 748-3161

What Happens After I Turn in My Application

1. After the WSTA ADA Compliance staff has received your completed application and you are determined eligible for the half –fare program, you will receive a temporary half-fare ID card by mail. The green ID card will not have a photograph on it; however it can be used in along with a half-fare pass which must be shown to the operator when you board the bus to pay half-fare.
2. Within a period of 30 days, you can be photographed for a permanent Transit ID card on the 2nd floor of the Clark Campbell Transportation Center in the Mobility Management office Tuesday thru Thursday; 1:30pm to 4:30pm.
3. Once you have received your permanent picture ID, you will be able to use public transportation at half fare; which is 50 cents. The ID card must be shown each time you board the bus.

This application is available in alternative formats, if needed. If you would like additional assistance, please call (336) 727-2000. If you are a TTY user, call 1-800-735-8262. The information in this application will be used only to determine your eligibility for Half-Fare Bus Services, and will be kept confidential.

**Half-Fare Bus Services Eligibility Application
Part A**

Please complete the following information:

Name: _____ Date: _____

Birthdate: ____/____/____

SSN: ____-____-____

Address: _____

City: _____ State _____ Zip _____

Please list closest intersection to home: _____

Please provide directions to your home from the Transportation Center at 100 W 5th Street

Home telephone number: _____

Work/Other daytime telephone number: _____

If hearing impaired, TTY number: _____

Have you used the WSTA fixed route bus system? _____ No _____ Yes

If yes, which routes? _____

What is the closest bus stop to your home? _____

Can you get to the bus stop by yourself? _____ No _____ Yes

If no, what limits you from getting there? _____

Name any WSTA routes which serve your neighborhood:

Language Ability (Please check all that apply):

English Spanish Other (specify) _____

This condition is: temporary permanent

Please check any of the following environmental or individual factors which are applicable to your situation:

1. Environment:

If I use the Regular (Fixed Route), I must have:

a bench a shelter nothing additional

When crossing a street, I need:

curb cuts tactile curb warnings audible signals
 accessible median strip no more than (#____) lanes of traffic

I cannot make my way across ground which is:

paved or sidewalk grassy gravel hilly

My ability to access transportation is affected by weather which is:

warm (above ____ degrees) cold (below ____ degrees)
 rainy icy windy

My ability to access transportation is dependent on the time of day. I cannot see in:

full daylight partial daylight darkness /semi-darkness

My ability to access stairs is as follows. I can manage:

only one or two steps only with a handrail no steps

2. Individual

I can wait at a bus stop

No more than (#____) minutes at least one hour

The bus stop which I can access

must be stops for which I have received formal travel training
 must be only areas familiar to me

I travel: alone both alone and with a companion

only with an attendant or companion (this does NOT affect eligibility)

Can you ask for follow written or oral instructions to use the fixed route buses?

Yes

No

Sometimes

I don't know because I have

to use the buses

If **No** or **Sometimes**, please check all that apply:

I get confused and might get lost

Other people cannot understand me

I probably could with instruction Never tried

Other: _____

Using a mobility aid or on your own, how far can you travel?

I can get to the curb in front of the house/ apartment

I can travel up to 3 blocks (1/4 mile)

I can travel up to 6 blocks (1/2 mile)

I can travel up to 9 blocks (3/4 mile)

I can't travel outside my house/ apartment

If you travel with someone who assists you, does this person assist you in:

Getting to or from bus stops

Getting on or off the bus

To help me where I am going

Other (describe): _____

I can cross a street with 2-3 lanes 4-6 lanes I cannot cross

3. Bus Info

Is there something that might help to make your bus ride more pleasant? (check all that apply)

Yes, route and schedule information

Yes, learning to use the buses

Yes, a communication aid

Yes, if bus stops were closer to where I live and where I need to go

Yes, (describe) _____

No, none of these apply

Which of the following mobility aids do you use? (Please check all that apply)

Cane

White cane

Walker

Crutches

Prosthesis

Other (describe): _____

Manual wheelchair

Powered wheelchair

Powered scooter/cart

Boarding chair

Transfer board

Service animal

Picture board

Alphabet board

Portable oxygen

None of these

If you use a manual or powered wheelchair or scooter, what year, make and model is it?

If you use a manual or powered wheelchair or scooter, is it more than 30-inches wide, more than 48-inches long, or does it weigh more than 600 pounds (person plus mobility device)?

____ Yes ____ No

Part B of this application must be filled out by a health care or human services professional who is familiar with the applicants disabling condition and/or functional limitation.

Your signature on the application authorizes this professional to provide information to the Fixed Route Services regarding your eligibility for ADA services and any needed clarification of functional limitations due to your disabling condition.

In the space provided below, CLEARLY PRINT the name of the professional who will be verifying your application, and specify his/her position.

Name of professional: _____

Professional affiliation (check the appropriate designation):

- | | |
|---|--|
| <input type="checkbox"/> Licensed physician | <input type="checkbox"/> Licensed physical therapist |
| <input type="checkbox"/> Licensed occupational therapist | <input type="checkbox"/> Licensed social worker |
| <input type="checkbox"/> Nurse (LPN or RN) | <input type="checkbox"/> Certified psychologist |
| <input type="checkbox"/> Certified rehabilitation counselor | <input type="checkbox"/> Speech pathologist |
| <input type="checkbox"/> Vision specialist | <input type="checkbox"/> Orientation/Mobility specialist |
| <input type="checkbox"/> Audiologist/Hearing specialist | <input type="checkbox"/> MR/DD qualified specialist |

I certify that the information contained in this application is correct and authorize the above-named professional to provide verification of my condition supporting information as needed:

Applicant's signature: _____

If the applicant was assisted by someone else to complete this form, please list contact information below:

Name: _____	Daytime phone: _____
Address: _____	
Relationship to applicant: _____	
Signature: _____	

Applicant's emergency contact (if different from person assisting with application):

Name: _____ Daytime phone: _____

Release of Information

Because I receive services from the following rehabilitation facility or health care professional or agency which is familiar with my disability, you have my permission to discuss or provide healthcare information to the ADA Coordinator of the Winston-Salem Transit Authority, should they need to contact you for the purpose of completing this certification procedure.

(Please use a separate form for each agency)

Name: _____

Address:

Staff person familiar with the case: _____

I understand that this information will be held by WSTA in the strictest confidence and will not be shared with any other person or agency, unless it is needed for an Appeal Hearing with the Trans-Aid Appeal Board.

Signature of Applicant: _____

Witness: _____

Date: _____

Half-Fare Bus Services Eligibility Application – Part B Professional ADA Verification

You are being asked by the applicant named in Part A of this application to provide information regarding his/her ability to use the public transportation services of the Winston-Salem Transit Authority. WSTA provides ADA services through Fixed Route to ADA eligible persons with disabilities. The information you provide will allow us to evaluate the request and determine the individual's specific needs. Thank you for your cooperation in this matter.

PLEASE NOTE: WSTA fixed route transit services available within the city are currently accessible to persons with disabilities who need lift-equipped vehicles, vehicles which kneel to the curb, and/or announcement of bus stops. The individual applying for Half-Fare Bus Service **MUST BE ABLE TO ACCESS THESE SERVICES** due to:

- ~ The individual's disability which will not prevent them from getting to or from a WSTA fixed bus stop, or transferring between vehicles **and/or**
- ~ The individual's disability which will not prevent them from being able to get on, ride, or get off a lift-equipped vehicle.

Eligibility for Half-Fare Bus Service is determined on a trip by trip basis. It is **extremely important** that you provide specific information about the individual's **functional** limitations, so these determinations can be made. For example, an individual who can easily and safely get to the bus stop nearest their home may not be able to get to a bus stop at their desired destination and thus would be eligible for transportation based on the destination.

Please follow these steps to verify this application:

1. Read Part A of the application in its entirety.
2. Fill out Part B of the application completely, using the criteria provided.
3. Return the completed application to the applicant within 7 days of receipt. The applicant is responsible for returning the application to WSTA.
4. Be aware that you may be contacted for further information if questions remain about the applicant's abilities.
5. If you have any questions, contact WSTA at (336) 727-2000. If you use a TTY, call 1-800-735-8262 and ask to be connected to (336) 727-2000

Part B – Professional Verification, continued

Name of Client: _____

I have read Part A in its entirety: _____ Yes _____ No

I agree with the information provided in Part A: _____ Yes _____ No

If no, please explain: _____

Please list the condition causing the applicant’s disability:

Please supply additional information regarding which functional limitations are associated with this condition:

- | | |
|---|---|
| <input type="checkbox"/> Mobility impairment | <input type="checkbox"/> Visual impairment |
| <input type="checkbox"/> Hearing impairment | <input type="checkbox"/> _____total _____partial |
| <input type="checkbox"/> _____ total _____partial | <input type="checkbox"/> Compromised endurance |
| <input type="checkbox"/> Cognitive impairment | <input type="checkbox"/> _____muscular _____respiratory |
| | <input type="checkbox"/> Other (please specify below) |
- _____

*If this individual has functional limitations due to a cognitive impairment, please indicate any of the following issues that are pertinent to this individual:

- _____ Cannot be left alone to wait for transportation.
- _____ Displays behavior that is unsafe for self or others using public transportation.
- _____ Cannot recognize vehicles that he/she should board.

For any impairment(s) checked above, please note specific precautions that this individual must follow in terms of:

- Travel distance limitations _____
- Limitations regarding time of day to travel _____
- Weather conditions _____
- Environmental conditions _____

What is the severity of this individual’s condition?

- Mild Moderate Severe Profound/Chronic

Part B – Professional Verification, continued

What is the expected duration of this individual’s condition?

- Temporary: Approximate expected duration until ____/____/____
- Long-term: Potential for improvement or periods of remission
- Permanent: No expectation of functional improvement

Please choose the statement below which best represents your opinion regarding this individual’s use of public transportation:

- This individual should be able to access public transportation successfully.
- This individual can use public transportation under certain situations as stated above.
- This individual cannot use public transportation due to multiple functional limitations

Thank you for your assistance!!

Date: _____

Signature: _____

Printed Name: _____

Address: _____

Phone # _____

Organization / Practice: _____

Winston Salem Transit Authority
Half-Fare Bus Services Program
Half-Fare Bus Application Agreement

I, _____, have received and read the Half-Fare Bus Services Application. I have read and understand who is eligible, how to apply for the half –fare program, and the process of qualifying for services after I turn in the completed application. I understand that it is my responsibility, or an appointed representative, to read the guidelines and requirements of the Half-Fare bus services process.

I understand that both Part A and Part B must be completed in order for the application to be considered eligible, and that Part B of the application has to be completed by an authorizing professional.

I also understand that I will be contacted within 21 business days after the receipt of the completed application by the WSTA ADA Coordinator by phone or mail.

It is further acknowledged that the determination of my eligibility is based on the completed application and the information provided by the authorizing professional.

(Applicant's Signature)

(Date)