WSTA FLEX

Flexible Rides. More Possibilities.

Meet WSTA FLEX, Winston-Salem Transit Authority's new on-demand microtransit service! Designed around your schedule, WSTA FLEX gives you more freedom and flexibility to get where you need to go, making public transportation more convenient than ever.

WSTA FLEX RED

The WSTA FLEX Red service zone is highlighted on the map, bringing more freedom and flexibility to the way you travel! Whether you live, work, shop, or spend time in the area, WSTA FLEX makes getting around easier with convenient curb-to-curb transportation to destinations throughout the zone.

Need to travel beyond the Red Zone? No problem! WSTA FLEX can connect you to designated transfer points for Routes 86, 104, 105, or WSTA-X South, giving you even more options to get where you need to go.





How to ride WSTA-Flex

Whether you're heading to work, shopping, have appointments, or are connecting to a WSTA bus route, WSTA FLEX makes getting around easier. Simply book a ride, head to your designated pickup location, and enjoy convenient transportation within your service zone.

WSTA Flex is a curb to curb, on demand service within a Flex Zone, with transfer points to WSTA fixed route buses. Rides are shared when neccesary and trips are on a first come first served basis. Wait times may apply during peak hours.

How much will Flex cost?

Fare for Flex rides will be $2.00 with transfer discounts when coming from fixed route.

This service is a UMO payment only service.

How will I book a trip?

You will be able to book a ride through the app or by calling customer service within 30 minutes of your desired trip time.

Who can ride?

WSTA Flex is open to riders of all ages (children must be accompanied by an adult), and vehicles are ADA accessible.

Ride times are subject to availability.

FOR MORE INFORMATION VISIT www.WSTransit.com/wstaflex